



Complete, self-contained, mobile call taker position

Solacom's Guardian Mobile Key Benefits

- » Guardian Mobile extends an ECCs ability to deploy emergency call taking outside of the fixed normal location
- » Flexible – connectivity options allow this to be used in a fixed or mobile environment
- » User interface – uses the same Guardian interface as in the ECC
- » Functionality – provides the same level of functionality as a full-size call taker position

Emergency Communication Centres (ECCs) regularly manage calls from individuals who are having their worst day. However, what happens when the ECC itself is at the center of an unexpected incident and needs to restore services to the public? What happens if there is a broader incident or public event and the ECC needs to temporarily expand its call taker capacity?

Situations develop without warning. From serious weather events (e.g., blizzard, fire weather, hurricane, tornado, etc.), structure fires or gas leaks requiring immediate evacuation, to viral outbreaks requiring social distancing or personal isolation, ECCs are required to continue to function.

Solacom Guardian Mobile provides the solution. Purpose-built for emergency response, and based on the industry proven, comprehensive Guardian Emergency Call Management platform, Guardian Mobile provides a full-featured call management workstation that can be set up in minutes outside of the ECC in a conference room, or even a call taker's home. Requiring only an Internet connection, Guardian Mobile processes emergency calls using the same Guardian user interface with which call takers are familiar.

GUARDIAN MOBILE



Be Prepared for the Unexpected

Supervisors can benefit from Guardian Mobile to assist with training, quality assurance monitoring, incident command, and real-time incident and situational awareness. For transport, Guardian Mobile is available as a hardened or standard laptop encased in a watertight, crush- and dust-proof carrying case. A high-quality headset completes the package.

- » Hardened Dell laptop tested to Military Standard 810G for shock, vibration, humidity and altitude
- » Windows® 10 Operating System
- » Guardian Emergency Call Management User Interface
- » Built-in battery backup (without AC power)

- » Connectivity:
 - » Intel® Wi-Fi 6 2x2 (Gig+)
 - » 10/100/1000 Gb Ethernet adaptor
 - » Dell Wireless Mobile Broadband Mini Card
- » Ultra-lightweight, noise cancelling and adjustable headset with built-in Digital Signal Processor (DSP) echo suppression technology
- » USB-to-headset adapter, designed specifically for critical applications that utilize VoIP softphone technology. Carrying case boasts an open cell core and solid wall construction
- » Comfortable carrying handle

ABOUT SOLACOM

Solacom (a subsidiary of Comtech Telecommunications Corp.) provides the most flexible multimedia emergency call handling solutions for emergency communications centres (ECCs). Comtech Telecommunications Corp. is a leading global technology company providing terrestrial and wireless network solutions, next-generation emergency services, satellite and space communications technologies, and cloud native capabilities to commercial and government customers around the world. Our unique culture of innovation and employee empowerment unleashes a relentless passion for customer success. With multiple facilities located in technology corridors throughout the USA and around the world, Comtech leverages our global presence, technology leadership, and decades of experience to create the world's most innovative communications solutions. For more information, please visit www.comtech.com.

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